

Strategic Plan 2016 - 2018

VISION & MISSION

Vision: To ensure a better today and even greater tomorrow for every individual we serve.

Mission: In partnership with New Jersey's communities, DCF will ensure the safety, well-being, and success of New Jersey's children and families.

STRATEGIC PRIORITIES

Seamless System of Care

Continuous Quality Improvement

Partnerships

Communication

Organizational Development

STRATEGIC GOALS

To provide ease of access to care for children, youth and families

To ensure the integrity and quality of DCF's system of care

To collaborate with stakeholders and community partners to improve outcomes for New Jersey children, youth and families

To enhance the effectiveness of communication with employees, partners, the media and the general public

To continually examine and prepare the organization structurally, in alignment with the mission and strategic plan

PRIORITIES FOR 2016-2018

Continue to build a continuum of services and supports to meet the needs of youth with intellectual/developmental disabilities

Enhance the integrated work of CP&P and CSOC through collaboration of Area and Local Offices and the Care Management Organizations

Prioritize work of DCF-involved adolescents and young adults in our system/across our system

Maintain appropriate capacity to ensure timely access to and engagement in substance use disorder treatment and recovery support services

Continue integrative supportive housing and other best practice housing options into the service array

Enhance service array for children and youth requiring emergency treatment/placement while in CP&P custody

Continue to provide comprehensive, quality healthcare for children in out of home placement, including prevention, treatment, and care management services

Continue commitment to Case Practice Model through Back to Basics
Commit to Permanency Roundtables as an annual CQI Tool

Continue needs assessment research which collects and integrates feedback from stakeholders to inform planning and decision-making

Collect, analyze, and act on both quantitative and qualitative data to enhance case practice

Develop a robust and fully functional CQI system for DCF by establishing a strong quality assurance review process

Continue the Quality Review process and promote consistency in the use of QR outcomes as a driver of performance

Continue transitioning service array with research and evidence supported service models using an implementation science framework approach

Continue participation in early childhood initiatives with the Departments of Education, Health, Human Services, and Labor

Continue to build upon partnerships with local, state, and national organizations to prevent and respond to Human Trafficking

Continue the expansion of the Early Childhood Initiative, which includes Child Protection and Permanency, Family and Community Partnerships and the Early Childhood Community

Through the expansion of the Mobile Response Stability Services and the Out-of-Home placement initiative, continue efforts to stabilize children and youth in their foster care placements

Continue the Recruitment and Retention Plan for our work with Resource Families

Continue to partner with DOH, DHS, DOE, LPS, and the AG's Office to coordinate efforts to prevent and reduce the harmful consequences of opioid and other substance use

Coordinate strategic priorities and action steps with other state agencies to achieve measurable reductions in substance misuse, abuse, and dependence

Continue regular communication strategies with staff and stakeholders

Support use of DCF's website and intranet and use of social media and video to communicate with staff, stakeholders, and the public

Continue to support DCF staff presentations and participation at local and national conferences and meetings

Elevate data transparency to new levels through the newly designed public data portal

Enhance awareness of prevention services by educating local communities and DCF Offices on the impact services may have on NJ's children and families

Continue DCF Data Fellows, MSW, and other specialty certificate programs with a laser focus on improved recognition and integration of expertise of graduates as part of succession planning

Continue to develop new and improve upon existing DCF data systems

Continue research, development, and implementation of advanced technology for all work areas of DCF

Improve capacity to recognize and reduce the impact of trauma for all we serve and our staff

Continue the work of DCF's Safety Workgroup to support DCF's continued commitment to providing a safe work environment

Ensure that the workforce, work climate, and service delivery are culturally informed and developmentally appropriate

Improve Disaster Preparedness efforts in preparation before, response to and recovery from potential natural and man-made disasters

Implement statewide CQI training